



City of Lula

A REMARKABLE PAST. A VERY BRIGHT FUTURE.

NEW SERVICE APPLICATION

This application must be completed in full and all deposits and fees must be paid in advance prior to service being connected. Service connection must be made 24 hours in advance. False information provided by applicant in this application will result in immediate termination of services.

Minimum deposit requirements: Water (\$50.00) + Sewer (\$75.00) + Non-refundable Administrative Fee (\$35.00) for a total of \$160.00 to be collected. Additional charges may apply. PLEASE NOTE: There is a \$15.00 charge to close accounts or discontinue services.

PAYMENTS: Water Service _____ Sewer Service _____ Garbage Service _____

Last Name _____ First Name _____ MI _____

Service Address _____

Date of Birth _____ Are you at least 18 years old? **YES NO**

Social Security Number _____ GA Driver's License Number _____

Phone Number(s): (Home) _____ (Cell) _____

Employer _____ Occupation _____ Work Phone _____

Mailing Address (if different) _____

Spouse Name _____ Date of Birth _____

Social Security Number _____ GA Driver's License Number _____

Phone Number(s): (Home) _____ (Cell) _____

Employer _____ Occupation _____

Is this a rental property? **YES NO** If yes, list name of landlord _____

Landlord Address _____

Phone Number(s): (Home) _____ (Cell) _____

Email Address (**required**) _____

Number of occupants residing at residence _____

DATE REQUESTING SERVICE _____

Last previous address _____

City _____ State _____ Zip Code _____

Have you or your spouse or any occupant living at the service address had an account with the City of Lula previously?

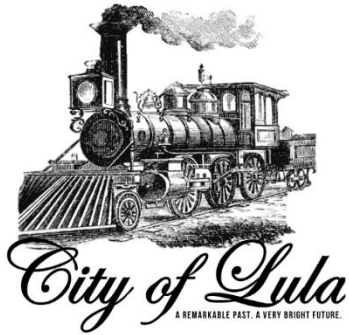
YES NO If yes, list dates of previous service _____

Address of previous account _____

In applying for services, I verify that the information stated above is true.

Signature of applicant _____ Date _____

OFFICE USE ONLY: Account # _____ Application received by _____ Copy of DL on file? **YES NO**



Resolution 091817-A-Amended Resolution 121619-A-Amended

Welcome as a new customer of the City of Lula. The mayor and city council wish to express a warm and heartfelt greeting to our wonderful city. As a new customer, the city hopes to provide excellent services based upon the value of dollars allocated and those paid by the customer. You would be well-advised to read the attached Customer Policy and Procedure for Utility Billing as it will define and identify the *who*, *what* and *when* as to services provided by the city.

As the city operates on a very conservative budget and currently charges no city property taxes, customers can expect to be charged a fair rate for services provided. Surrounding communities and even the private sectors are often found to charge much higher amounts for similar services. Your understanding and involvement in amending and establishing rates, procedures, and new services is encouraged.

In order to offer a very competitive rate structure, you are encouraged to pay all billings upon receipt or by no later than the 15th of the month or the penalties become quite stern and reflect upon your responsibility and the city to be fiscally responsible. The city recognizes this fiscal responsibility and applies the established policies with the intention to have those benefitting from the services to pay only their fair portion and not for others. Additionally, customers need to be aware that past due or outstanding balances are turned over to contracted collection agencies.

Your cooperation and participation will assist the city in continuing to offer competitively priced service to all customers within the service areas of the city. Thank you in advance for your cooperation. Let us know how we can better serve you and your community.

The City of Lula

I acknowledge receipt of this Utility Billing Customer Policy and Procedure packet, and have read and understand the information, and agree to the requirements as stated.

Signature

Date

Printed Name _____

Address _____

Helpful Information

Here are several telephone numbers to assist you in your new home.

Location	Phone Number
Lula City Hall	770-869-3801 (Monday-Friday 8AM-5PM)
Lula City Fax Number	770-869-1299
Lula Post Office	770-869-3241
Lula Pharmacy	770-869-3616
Lula Elementary School	770-869-3261
Hall County Government	770-535-8288
Hall County Voter Registration	770-531-6945
Hall County Fire Department	770-869-7320 (non-emergency)
Hall County Sheriff Department	770-531-6885 (non-emergency)
Hall County Tag Registration	770-531-6950
Hall County Tax Commissioner	770-531-6950
Banks County Government	706-677-6260
Banks County Voter Registration	706-677-6200
Banks County Sheriff Department	706-677-2248 (non-emergency)
Banks County Tax Commissioner	706-677-6204
Comcast Cable TV + Internet	404-266-2278
Area Burn Permits	770-536-2442
Bellsouth	1-888-757-6500 (new service)
Georgia Power	1-888-660-5890 (new service)
Driver's License Office	770-532-5051 (Gainesville)
After Hours Utility Emergency	770-869-3801 (to get number for person on call)
Hall County Animal Control	770-531-6830